

WOVEN FLOORING

BY DICKSON

MAINTENANCE GUIDELINES





Convenient

Durable

High-performance

Beautiful

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WOVEN FLOORING THAT'S MORE RESISTANT TO DIRT, EASIER TO MAINTAIN AND DOES NOT FRAY



Thank you for choosing Dickson® woven flooring. Soon, you will be taking your first steps on this totally innovative material.

Invented based on extensive research and perfected thanks to Dickson's tried and true experience and know-how, this flooring combines the durable quality and convenient upkeep of vinyl flooring with the aesthetic appeal and enjoyable texture of textile flooring.

We now invite you to discover our smart tips for making the most with the aim of ensuring your utmost satisfaction.



CleanGuard technology adds a varnished overlay to the woven wear surface, delaying its soiling while enhancing its stain resistance and ease of maintenance. Incorporated directly into the finished product, the varnish coating provides added protection and guarantees the even appearance of the material. CleanGuard technology is odorless and helps maintain a healthy indoor environment.



The FrayGuard® technology developed by Dickson minimizes the common phenomenon of fraying when cutting carpeting and boosts the durability of the weave. It guarantees clean-cut edges for fast, efficient, impeccable installation.



> CARE & MAINTENANCE

Easy cleaning by hand or machine

A genuine technical innovation developed for the most demanding public environments, Dickson® woven flooring combines the convenient use and easy maintenance of vinyl flooring with the aesthetic appeal and unique texture of textile flooring.

Dickson's exclusive manufacturing process guarantees the flooring is absolutely impervious to liquids, dust and dirt. The warp and weft yarns are heat-sealed together and assembled to the backing while they're still hot to prevent the penetration of any dirt or liquids in between the fibres so it stays on the surface for easy clean-up.

As with all flooring, maintenance plays an essential role in keeping it looking its best over the long term.

In this document, you will find all our recommendations for maintenance, stain removal and cleaning to keep your Dickson® flooring looking its very best for as long as possible.

> Your colour choice has a significant impact on maintenance

The colour of your flooring directly affects the maintenance requirements. Dirt and stains are less visible on chiné (marbled) shades than solid colours (whether light or dark). Depending on the location and the amount of traffic, this is an important aspect to consider when making your selection.

> Visual aspect

Our Dickson flooring is composed of a weave of PVC-coated polyester monofilaments combined with an acoustic and technical undercoat by heat-setting and coating. The action of heat, at the heart of our production process, allows the different elements of our products to melt together, thus ensuring their resistance to wear and tear and perfect dimensional stability. Thus, the discrete amalgam of polymers can be detected on the wear side without altering the quality of our products in any way. In addition, the woven structure gives the surface of the coating a lot of character and plays naturally with light. Depending on the shape, color and pattern, the appearance of your floor will vary from deep to subtle shades of color depending on the perspective and light intensity.

> Allow the flooring to set. The following waiting periods must be respected before you can fully enjoy your new flooring :

- For normal traffic zones, wait 24 hours after installation is complete before using the room.
- Wait 72 hours before proceeding with the first deep cleaning.
- Wait 72 hours before placing or arranging furniture in the room.

> End-of-work cleaning:

- If the worksite has been well protected, a «deep cleaning» type of cleaning-up will be sufficient (see page 6).
- If the worksite has not been well protected, before making a deep cleaning, spot the stained areas, determine the nature of the stains and then, depending on their nature, refer to the stain removal products or solutions guide on page 11 to effectively treat these stains. In the case of an unspecified origin of the stains, successively carry out tests with the various stain removal solutions proposed.

> Effective maintenance absolutely must include 3 types of actions:

- 1 PROTECTION
- 2 REGULAR CLEANING
- 3 DEEP CLEANING

1 PROTECTION

> Take preventative measures

- Most dirt comes from outdoors. Installing well suited doormats at the entranceways will prevent 80% of the potential dirt and moisture from penetrating the premises. This provides many advantages, such as lower cleaning and maintenance costs, and a longer life for your flooring.
- The barrier area is divided into three zones:
 - A first zone outside which will remove the most coarse dirt (earth, gravel, ...)
 - A second zone inside which will remove the finer dirt (dust, moisture ...)
 - And a third area that will retain the finest dust and residual moisture.

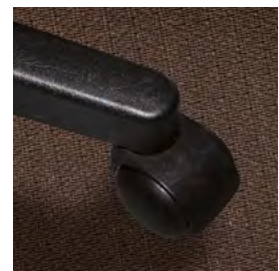
For each area there is a suitable carpet.

- To remain effective, doormats should be vacuumed regularly (depending on traffic).

> Protect the flooring from potential physical damage

- **Legs on furniture** with angular or protruding ends or that must support heavy weights (large cabinets or tables) should be placed on smooth protective pads to avoid damage to the flooring.
- **Casters on office chairs**, rolling cabinets and trolleys should have a soft edge wheels. Replace any hard or angular casters with soft-edged wheels.

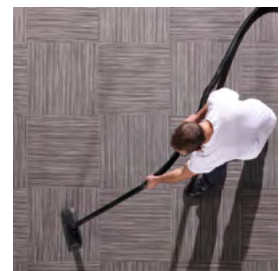
Never use rubber materials (oil from the rubber can cause permanent discolouration of the flooring).



2 REGULAR CLEANING

> Vacuuming (see the Vacuum cleaners guide on page 7)

- Vacuum your flooring regularly using a vacuum cleaner equipped with a brush (Lindhaus type), it will allow optimal dust removal.
- It is important to identify the amount of traffic expected for each area in order to accurately determine just how often you need to vacuum.



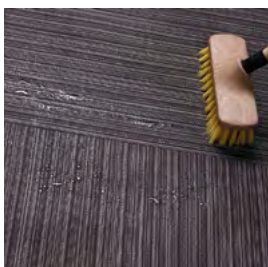
> Spot/stain removal

- The protective varnish applied to the surface of the product delays soiling. However, we recommend stains are removed at the earliest opportunity while still fresh. After stain removal, always rinse with clean water. See page 11 for recommendations for stain treatment.



> Washing

- Dilute the neutral detergent (or alkaline if very dirty) according to the recommendations of the manufacturer
- Using a soft bristle broom, mop the floor with the solution.
- Wait a few minutes and then rinse with clear water.
- Dry the surface with a water vacuum cleaner or a soft microfibre rag or the equivalent.



SMART TIP

For large areas, regular cleaning can be done with an automatic washer

see step

3

3

DEEP CLEANING WITH AN INJECTION/EXTRACTION CARPET CLEANING MACHINE

(see machine guide pages 7 to 9)

- The area to be treated must first be carefully dusted.
- In case of stained or very dirty areas, spray a solution of diluted detergent according to the manufacturer's recommendations on these areas.
- Then fill the water tank section of the carpet cleaning machine with warm or hot water and a bit of detergent.
- Wash in straight lines, along the length of the flooring if at all possible. With each new passage, overlap the previous one by a few centimeters to avoid leaving any traces behind.



IMPORTANT

The varnish protects yarns from soiling by forming a waterproof barrier. It reduces surface staining but does not prevent dirt from penetrating yarns. You are therefore recommended to regularly deep clean the product with a brush to remove dirt. Use a carpet cleaning machine equipped with soft bristle rollers or microfibre rollers.

This method can be used for regular maintenance. But in that case, only treat the heavy traffic zones.

All the machines presented in the guide have been tested and approved by us. The most efficient machines are machines using «two contra-rotating cylinder brushes» technology.

Establish a maintenance protocol

How often you need to clean the flooring mainly depends on its location and the amount of traffic to which it is subjected.

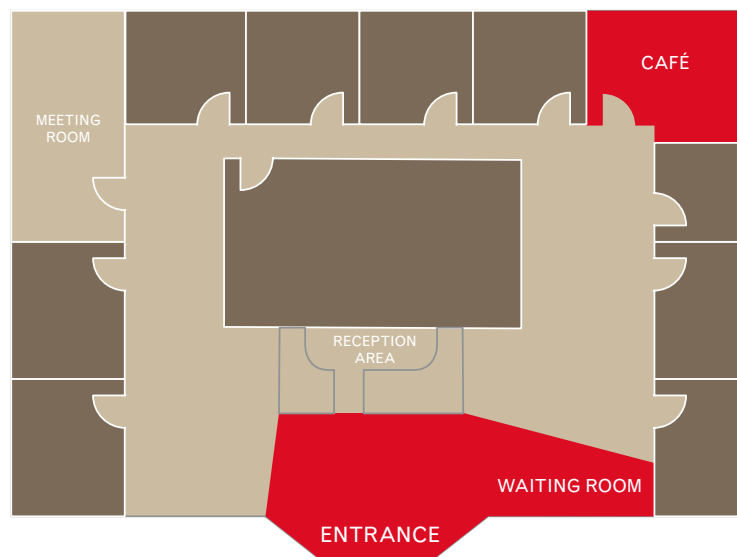
We recommend you establish a maintenance protocol that will determine the cleaning frequency for each type of area.

Sample protocol:

HEAVY TRAFFIC AREA:
ONCE A DAY

NORMAL TRAFFIC AREA:
3 TIMES A WEEK: TWICE WITH A VACUUM, ONCE WITH WATER

MINIMAL TRAFFIC AREA:
ONCE A WEEK

















Vacuum cleaners guide

Below is a non-exhaustive list of vacuum cleaners we have tested that have proven to be effective on Dickson flooring.

Manufacturer							
Machine		Dynamic 30 	LS 38 L-ion 	RX Eco Force 38 	Dynamic 380 	RX Eco Force 45 	Dynamic 450 
Recommended area		< 200 m ²	> 200 m ²	> 200 m ²	> 200 m ²	> 400 m ²	> 400 m ²
Vacuuming width		30 cm / 11,81"	38 cm / 14,96"	38 cm / 14,96"	38 cm / 14,96"	45 cm / 17,71"	45 cm / 17,71"
Available in version	Wired	Yes	Yes	Yes	Yes	Yes	Yes
	Wireless	No	Yes	No	No	No	No
Contacts		+39 049 8700307 www.lindhaus.it					









Machine guide

Below is a non-exhaustive list of maintenance machines we have tested that have proven to be effective on Dickson flooring.











For heavily congested areas (rooms, individual offices, small shops, small restaurants ...) or areas smaller than 100 m ² :							
Manufacturer							
Machine	L20 / T20 	280i 	Multiwash 240 	BR 30-4 C 	LW 30 	SC 100 	Swingo 150 E 
Technology	Two contra-rotating cylinder brushes	Two contra-rotating cylinder standard brushes	Two contra-rotating cylinder standard brushes	Microfiber cylinder or roller brush + vacuuming	Standard roller brush + vacuuming	Roller brush + vacuuming	Active-fiber roller + vacuuming
Cleaning width	20 cm / 7,87"	22 cm / 8,66"	24 cm / 9,45"	30 cm / 11,81"	30 cm / 11,81"	31 cm / 12,20"	33.5 cm / 13,19"
Available in version	Wired	Yes	Yes	Yes	Yes	Yes	Yes
	Wire-less	No	Yes	No	Yes	No	Yes
Contacts	USA: +1-800-422-7686 info@whittakersystem.com CANADA: Self-Pro Floorcare +1-360-513-7926 brian.ellis@selfprofloorcare.com OTHER: +43 3452 766 110 www.rotowash.fr www.rotowash.at	USA/CANADA: Nace Care Solutions +1-800-387-3210 gmason@nacecare.com www.nacecare.com OTHER: +39 055 876 437 www.duplexitaly.com	USA/CANADA: +1-800-880-2913 ext 5165 m.amos@tacony.com www.powr-flite.com OTHER: +44 (0) 23 8070 2200 sales@truvox.com www.truvox.com	+1-877-722-6555 www.kaercher.com/us	+39 049 8700307 www.lindhaus.it	USA/CANADA: +1-800-850-5559 www.advance-us.com OTHER: +32 24 63 44 16 www.nilfisk.com	USA/CANADA: +1-800-827-5487 www.taski.com OTHER: 0033 145 147 676 www.taski.com

For more open areas (hallways, collective offices, restaurants, cafeterias, shops ...) or areas smaller than 300 m ² :							
Manufacturer							
Machine	L30 / T30 / S30 	340 	Multiwash 340 	BR 35-12 	LW 38 	SC 250 	
Technology	Two contra-rotating cylinder brushes	Two contra-rotating cylinder standard brushes + steam (option)	Two contra-rotating cylinder standard brushes	Standard roller brush (red) + vacuuming	Standard roller brush + vacuuming	Standard roller brush or microfiber cylinder + vacuuming	
Cleaning width	30 cm / 11,81"	28 cm / 11,02"	34 cm / 13,38"	35 cm / 13,78"	38 cm / 14,96"	34 cm / 13,38"	
Available in version	Wired	Yes	Yes	No	Yes	No	
	Wire-less	No	No	Yes	Yes	No	Yes
Contacts	USA: +1-800-422-7686 info@whittakersystem.com CANADA: Self-Pro Floorcare +1-360-513-7926 brian.ellis@selfprofloorcare.com OTHER: +43 3452 766 110 www.rotowash.fr www.rotowash.at	USA/CANADA: Nace Care Solutions +1-800-387-3210 gmason@nacecare.com www.nacecare.com OTHER: +39 055 876 437 www.duplexitaly.com	USA/CANADA: +1-800-880-2913 ext 5165 m.amos@tacony.com www.powr-flite.com OTHER: +44 (0) 23 8070 2200 sales@truvox.com www.truvox.com	+1-877-722-6555 www.kaercher.com/us	+39 049 8700307 www.lindhaus.it	USA/CANADA: +1-800-850-5559 www.advance-us.com OTHER: +32 24 63 44 16 www.nilfisk.com	

For more open areas (hallways, collective offices, restaurants, cafeterias, shops ...) or areas smaller than 500 m²:

Manufacturer				
Machine	T45 / S45 / B30 	420 	Multiwash 440 	LW 46 
Technology	Two contra-rotating cylinder brushes	Two contra-rotating cylinder standard brushes + steam (option)	Two contra-rotating cylinder standard brushes	Standard roller brush + vacuuming
Cleaning width	T45 / S45: 45 cm / 17,71" B30: 30 cm / 11,81"	35 cm / 13,78"	44 cm / 17,32"	46 cm / 18,11"
Available in version	Wired	Yes	Yes	Yes
	Wireless	No	No	Yes
Contacts	USA: +1-800-422-7686 info@whittakersystem.com CANADA: Self-Pro Floorcare +1-360-513-7926 brian.ellis@selfprofloorcare.com OTHER: +43 3452 766 110 www.rotowash.fr www.rotowash.at	USA/CANADA: Nace Care Solutions +1-800-387-3210 gmason@nacecare.com www.nacecare.com OTHER: +39 055 876 437 www.duplexitaly.com	USA/CANADA: +1-800-880-2913 ext 5165 m.amos@tacony.com www.powr-flite.com OTHER: +44 (0) 23 8070 2200 sales@truvox.com www.truvox.com	+39 049 8700307 www.lindhaus.it

For open areas or areas bigger than 500 m²:

Manufacturer					
Machine	B45 / B60 	Spray Borg 	Swingo 350 	T1 / T1B 	R3 
Technology	Two contra-rotating cylinder brushes	Orbitale pendulaire + Pad « microfibre-coton » (Super Zorb)	Rouleau brosse standard ou rouleau active-fibre + aspiration	Rouleau Brosse + aspiration	Extracteur / Rouleaux inversés + aspiration (technologie ready-space)
Cleaning width	B45: 45 cm / 17,71" B60: 60 cm / 23,62"	40.6 cm / 16" 43.2 cm / 17"	38 cm / 14,96"	38 cm / 14,96"	38 cm / 14,96"
Available in version	Wired	Yes	Yes	Yes	Yes
	Wireless	No	No	Yes	Yes
Contacts	USA: +1-800-422-7686 info@whittakersystem.com CANADA: Self-Pro Floorcare +1-360-513-7926 brian.ellis@selfprofloorcare.com OTHER: +43 3452 766 110 www.rotowash.fr www.rotowash.at	+1-760-295-2126 www.orbotusa.com	USA/CANADA: +1-800-827-5487 www.taski.com OTHER: 0033 145 147 676 www.taski.com	USA/CANADA: +1-800-553-8033 info@tennantco.com www.tennantco.com OTHER: 0032 32 179 411 www.tennantco.com	USA/CANADA: +1-800-553-8033 info@tennantco.com www.tennantco.com OTHER: 0032 32 179 411 www.tennantco.com


Cleaning products guide

Below is a non-exhaustive list of cleaning products we have tested that have proven to be effective on Dickson flooring.

Manufacturer	Regular cleaning (neutral or weakly alkaline detergent)	Deep cleaning (alkaline detergent)	Contacts
Dr. Schutz® GROUP	PU cleaner 0.5 %	Clean and strip/Schutz stripper up to 10 %	USA: +1-610-310-2412 OTHER: +49 228 953 520 www.dr-schutz.com
ECOLAB®	High Performance Neutral Floor Cleaner 0.5-2.0 oz/gal	Maxx Dual Action Floor Cleaner 0.25-1.0 oz/gal	USA: +1-800-35-CLEAN www.ecolab.com OTHER: +33 1 49 69 65 00 www.fr.ecolab.eu
KIEHL <i>die saubere Lösung</i>	Torvan Concentrate 0.3 % Econa Concentrate 0.3 %	Torvan concentrate 1 % Econa Concentrate 1 %	+49 8134 9305-0 www.kiehl-group.com
atout vert®	Alcaline cleaner EVO <1 % TS EVO grease remover < 0.5 % Multi purpose floor grease remover 1%	Alcaline cleaner EVO 2 % TS EVO grease remover up to 10 %	+33 2 32 96 93 93 www.purodor-marosam.com
LABORATOIRES ROCHEX	Polyactif 0.15% Lumisol 1 % Roctonic 2 %	Roctonic up to 10 %	+33 4 50 37 49 54 www.laboratoires-rochex.com
Sealed Air Diversey Care	Taski Jontec 300 1 à 2 %	Taski Jontec Stride grease remover 1 à 2 %	+1-800-827-5487 www.diverseysolutions.com
 Werner & Mertz Professional	Tanet SR15 (manual ou mechanical) De 0.25 à 0.5 % Tanet Karacho (manual) De 0.25 à 0.5 %	Tanex allround 2 % Tanex Trophy 10 %	+49 6131 964 03 info.professional@werner-mertz.com www.wmprof.com

Stain removing products guide

Before any use, we advise you to carry out a test on an invisible part of the flooring to validate the effectiveness of the stain remover. After use, the treated area should be rinsed with clear water.

Manufacturer	Product name	Dosage	Type of stain	Contacts
Dr. Schutz® GROUP	Elatex	Pure	Glue marks, rubber...	USA: +1-610-310-2412 OTHER: +49 228 953 520 www.dr-schutz.com
	Super détachant		Oil, grease, tar, paint, lacquer, resin, ink, lipstick, wax, glue...	
	Scraper EVO	Pure	Grease, oil, ketchup, gum marks	+33 2 32 96 93 93 www.purodor-marosam.com
	Taski Sprint Spitfire Spray	Pure	Oils, marker ink, lipstick, grease....	+1-800-827-5487 www.diverseysolutions.com
	Roctonic	10 to 20%	Soles marks	+33 4 50 37 49 54 www.laboratoires-rochex.com
	Power Force	RTU	Greasy soils including black heel marks, crayon and ink	USA: +1-800-35-CLEAN www.ecolab.com OTHER: +33 1 49 69 65 00 www.fr.ecolab.eu



IMPORTANT

Never use acetone, trichloroethylene, wax, greasy detergent or nail polish remover.



WOVENFLOORING

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marine furnishing - flooring